

---

# Hemet Community Medical Group

## Case Management Services

---

Hemet Community Medical Group provides Case Management services to our members.

The purpose of this program is to assist in coordination of resources and create flexible, cost-effective options for catastrophically or chronically ill members on a case by case basis and to assist in facilitating quality care with individualized goals and improve functional outcomes.

This may include but is not limited to patients who are:

- ✓ Medically fragile
- ✓ Poly pharmacy users or abusers
- ✓ Non-Compliant members
- ✓ A medical condition requiring a complex medical regime, or extended period of time.
- ✓ High risk for hospitalization
- ✓ Terminal illness
- ✓ Mentally or physically disabled
- ✓ Organ transplants

You can request a referral or refer a patient to case management by calling 951-791-1111 and speak to a customer service representative who will assist in completion of your referral.